

Water Conservation

HOT LINE



The Trabuco Canyon Water District (TCWD) adopted Water Conservation Ordinance 2008-19 on December 17, 2008 which went into effect on January 1, 2009. The adoption of this ordinance is a requirement of Metropolitan Water District (MET) to promote conservation and allow TCWD to continue to be eligible to receive grant and special funding. The Water Conservation Ordinance is posted on our website along with a list of the *Permanent Provisions* for water use that is currently in effect.

The Water Conservation Hotline is one method of reporting water misuse, excessive waste, or excessive water run-off to TCWD. You may reach our hotline 24 hours a day, 7 days a week by dialing (949) 858-0277 extension 206. It is not necessary to identify yourself when calling, however you may choose to leave your contact information and request follow-up information. This hotline will be used as a tool to contact customers to remind them a Water Conservation Ordinance currently is in effect and to alert them of irregularities or malfunctions within their irrigation system. In most instances, individuals responsible for unwise water use are unaware of these occurrences. The District will use the contact with the customer as an opportunity to inform and educate about wise water use. In situations where there is chronic abuse and willful violations, individuals could be subject to fines if warnings are ignored.